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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAY 2 2015 BY

Application No.:

09/934,195

Filed:

August 21, 2001

Inventor(s):

Sowler

Title:

SERVICE MESSAGE

MANAGEMENT SYSTEM

AND METHOD

Examiner:

Schubert, Kevin R.

Group/Art Unit: 2137

Atty. Dkt. No:

5181-77401

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Alexandria, VA 22313-1450, on the date indicated below.



AMENDMENT; RESPONSE TO OFFICE ACTION OF APRIL 5, 2005

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Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of April 5, 2005, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.